
















Fuze Desktop/Web Queues For Agents Quick Reference Guide

Sign into a Single Queue	Sign into All Queues	Pause a Queue
<ol style="list-style-type: none"> 1. Click  2. Click  under the queue name 3. Select the preferred device from the dropdown menu 	<ol style="list-style-type: none"> 1. Click  2. Click  3. Select the preferred device from the dropdown menu 	<ol style="list-style-type: none"> 1. Click  2. Click  3. Select the appropriate pause reason from the dropdown menu
Pause All Queues	Unpause Single/All Queues	Sign out of Queues
<ol style="list-style-type: none"> 1. Click  2. Click  3. Select the appropriate pause reason from the dropdown menu 	<p>Single Queue</p> <ol style="list-style-type: none"> 1. Click  2. Click  <p>All Queues</p> <ol style="list-style-type: none"> 1. Click  2. Click  	<p>Single Queue</p> <ol style="list-style-type: none"> 1. Click  2. Click  <p>All Queues</p> <ol style="list-style-type: none"> 1. Click  2. Click 